

NetComm CF40 Wi-Fi 6 Quick Start Guide





This guide provides instructions for setting up, connecting, and configuring your NetComm CF40 Wi-Fi 6.



contents:

Get to Know Your NetComm CF40 Wi-Fi 6	3
Setting Up Your NetComm CF40 Wi-Fi 6	5
Configuring Your NetComm CF40 Wi-Fi 6	7
Other Important Information About Your NetComm CF40 Wi-Fi 6	8
Need Support?	8



get to know your NetComm CF40 Wi-Fi 6





Top View of Device

LED Indicator Lights

This lights represent the working state and connectivity of the NetComm Wi-Fi 6 Gateway

- Green = connected
- Red = disconnected



Bottom View of Device

Wi-Fi 6 Gateway Label

ο

Contains your Wi-Ffi network name and Wi-Ffi password. You'll need these to connect your devices to Wi-Fi.



Back View of Device



Description
Turns the NetComm CF40 Wi-Fi 6 on or off.
Connection point for the included power adapter to connect to the power supply.
Connect to your Network Termination Device (NTD) for high-speed internet access. Covers fixed line technologies such as nbn™ FTTP, HFC, FTTC and Fixed Wireless.
Connect your Ethernet based devices (E.g., computers, servers, modems, Wi-Fi routers, switches, and other network devices) to one of these ports for high-speed internet access.





Step 1: Power on the NetComm CF40 Wi-Fi 6

- Plug the device power adapter into a wall socket.
- Press the power button on the NetComm CF40 Wi-Fi 6 and wait a few minutes for it to start up.
- The power LED indicator will appear green on the top of the NetComm CF40 Wi-Fi 6 if it is on and operating correctly.

Step 2: Connect your NetComm CF40 Wi-Fi 6

Depending on your nbn[™] technology type, your NetComm CF40 Wi-Fi 6 will connect differently. If you are unsure of your nbn[™] technology type, it is listed in your nbn[™] ordered email.

If your NBN connection is:

Instructions:

Hybrid Fibre Coaxial (HFC) Fibre to the Premises (FTTP) Fibre to the Curb (FTTC) or Fixed Wireless Connect the ethernet cable from the WAN port on the NetComm CF40 Wi-Fi 6 to the UNI-D port on your nbn™ connection box.

Note: Wait for the lights on the nbn[™] connection box to turn blue (this may take up to 15 minutes).







Step 3: Connect your devices to Wi-Fi

- Using your device, scan the QR code on the label and/or WI-FI Security Card and select "Join Wi-Fi Network" if prompted.
- Alternatively, on your device scan for and select the Wi-Fi Network Name and enter the password outlined on the label and/or WIFI Security Card to connect.







Configuring your NetComm CF40 Wi-Fi 6

Note: This is only needed if you have factory-reset your modem/router. Otherwise, More has pre-configured hardware specifically for your service and this step is not required.

If you have factory-reset your device or purchased from an alternative retailer, please follow these easy steps to access the configuration page of your NetComm CF40 Wi-Fi 6.

- 1. Push the power button on the back of the NetComm CF40 Wi-Fi 6 to turn it on. Wait a few minutes for it to complete starting up.
- 2. Connect to the NetComm CF40 Wi-Fi 6 using Wi-Fi or an Ethernet cable to the yellow LAN port.
- 3. Open a web browser and type <u>https://192.168.20.1</u> into the address bar, then press Enter.
- 4. At the login screen, type in the username and password printed on the label on the bottom of the NetComm CF40 Wi-Fi 6 and click the login button.
- 5. Select 'Basic Setup' from the menu on the left-hand side of the screen to begin set up.
- 6. Select 'PPPoE' as your WAN setting connection type
- 7. Enter your SSID and password. Note: SSID is your unique network name that appears when you scan for nearby wireless networks. You can choose and create your own network name.
- 8. Select your applicable 'Time Zone Offset' and 'Daylight Saving Time' setting.
- 9. Review the summary page that will appear and select the 'Save' button to complete the setup.



Other Important Information about your NetComm CF40 Wi-Fi 6



Product Warranty

NetComm offers a two (2) year warranty on fixed broadband products commencing from the date of purchase. For more information read NetComm's T&Cs <u>here</u>.

Wi-Fi Analytics Platform

The CloudMesh Wi-Fi Analytics Platform is a fully integrated solution that provides visibility into the health of each individual Wi-Fi home network. It creates superior end-user experiences by enabling proactive diagnostic, management, and control of the home Wi-Fi environment, helping resolve even the most elusive Wi-Fi problems.

Wi-Fi Autopilot

Every NetComm CF40 Wi-Fi 6 includes the CloudMesh Wi-Fi AutoPilot. Wi-Fi AutoPilot constantly scans and analyses your Wi-Fi network environment and if any detrimental changes are detected, the Wi-Fi AutoPilot adjusts the NetComm CF40 Wi-Fi 6's Wi-Fi parameters. Any action taken is based on a patented and weighted algorithm ensuring the internet connection experience is never compromised. It ensures that every Wi-Fi client device is connected on the best possible channel, using the fastest available band, at the perfect RF power level, utilising the closest Wi-Fi access point.

Need support?

For a more comprehensive user guide, you can view the NetComm User Guide <u>here</u>. Alternatively, for Customer Service and troubleshooting, contact our team on **1800 733 368**